

TO: Customers, Distributors and End-Users

FROM: Al Ludlum, Quality Director
Emerson Network Power - Embedded Power

DATE: July 1, 2008

RE: **Artesyn Power SSL20C and SSL40C Series Adaptors
Manufactured Between Week 44 of 2006 and Week 17 of 2008**

*****IMPORTANT SAFETY NOTICE*****

Please be informed that we have detected a non-conformance in the ultrasonic welding process in connection with the **Artesyn Power SSL20C and SSL40C Series Adaptors manufactured between week 44 of 2006 (Z644) and week 17 of 2008 (Z817)** (the “Affected Products”). This non-conformance can result in a potential for the plastic casing of the Affected Products to separate upon exertion of external force or trauma. Consequently, there is a risk of electric shock if the casing separates and a user contacts the adaptor’s exposed inner electronics.

Accordingly, we have commenced the process of retrieving and replacing all Affected Products in the field. If you are in possession of any Affected Products, please immediately discontinue usage and contact us for details concerning their return and replacement. If you have sold Affected Products, please forward this notice to your customers to advise them of the issue to enable them to return the products for replacement.

We have corrected the non-conformance in our process and now have inventory of the following models for immediate replacement:

<u>MODEL #</u>	<u>MODEL #</u>
SSL20C-7605J	SSL40C-7615J
SSL20C-7612J	SSL40C-7617J
SSL20C-7615J	SSL40C-7618J
SSL40C-7612J	SSL40C-7624J

Additionally, we have pending orders in place for the following models, with anticipated delivery dates shown:

<u>MODEL #</u>	<u>EXPECTED DELIVERY</u>	<u>MODEL #</u>	<u>EXPECTED DELIVERY</u>
SSL20C-7605J	8/1/08	SSL40C-7612J	8/8/08
SSL20C-7612J	7/24/08	SSL40C-7615J	7/24/08
SSL20C-7615J	7/24/08	SSL40C-7617J	7/24/08
SSL20C-7617J	8/8/08	SSL40C-7618J	7/24/08
SSL20C-7624J	7/24/08	SSL40C-7624J	7/24/08
SSL40C-7612J	7/24/08		

Refer to the photo below for an explanation of how to read and understand the date code of your product. Remember, only adaptors manufactured between week 44 of 2006 (date code Z644) and week 17 of 2008 date code (Z817) are affected by this action.



Please contact your Emerson Network Power inside sales representative to return and replace any inventory you may be holding.

Al Ludlum



Al Ludlum
Director, Quality
Key Accounts & Distribution
Embedded Power

Emerson Network Power
5810 Van Allen Way
Carlsbad, CA 92008
USA

T +1 760 930 4793
M +1 760 522 3930
F +1 760 930 4748
Al.Ludlum@Emerson.com