

COMPUTING

Solution Services Portfolio Overview

Our Solution Services portfolio extends your reach by enabling you to seamlessly deliver global services to your customers in all phases of their product life cycle.

- Design Services
- Test & Certification Services
- Deployment Services
- Optimization - Renewal Services

As an embedded computing industry leader, we have a deep knowledge of our customers, their diverse markets, product applications and environments. Our Solution Services portfolio extends our customers' reach in today's demanding markets. This suite of services was designed around our customers' product life cycles and allows Artesyn to deliver critical services and support when and where they are needed.

We can also create specialized service offerings for your specific product or industry requirements. Our engineers, technicians and consultants are ready to tackle your toughest challenges, allowing you to focus on what will really add value to your business.

Global Possibilities

Thanks to our extensive worldwide network of logistics facilities and design centers, we can deliver services where you need them. Service programs can be customized and tailored to specific geographic needs depending on the technology deployed, support requirements and product life cycle. As global product support becomes more complex, we help simplify your service chain to insure success wherever your customers are located.

Seamless Lifecycle Support

The Solution Services portfolio focuses on four service offerings based on typical product development and life cycles; Design, Testing, Deployment and Renewal. Design Services can help you minimize design time and speed your new products to market. Testing Services ensure your products meet all the requirements for your target markets. Deployment Services can help you identify and resolve technical issues, address product availability challenges to ensure high availability and reliability, as well as integrate your products efficiently and cost effectively. Renewal Services provide long-term product and support options and can help you to achieve a smooth transition between generations of products.



Design Services

During product design and development, your team is faced with integrating an increasingly complex array of technologies into a comprehensive solution. Our Design Services can help to reduce this complexity, while compressing development cycles and provide rapid commercialization of new technologies.

- Development Consulting
- Application Porting
- Development Support
- Engineering Support

Test & Certification Services

We offer comprehensive testing and certification capabilities to ensure your products meet all the necessary standards and identify specific areas for optimization. Our test and certification capabilities also extend into other third-party products and even unrelated products in outside industries that can leverage our capabilities on a project basis.

- Radiated & Conducted Emissions
- Accelerated Life Testing (ALS)
- Immunity
- International Standards
- Full NEBS Qualification
- Product Safety

Deployment Services

Deployment Services are designed to protect your product investment after release to your customers or markets. We offer an extensive array of services applicable to your product deployment phase. We provide complete offerings in every phase of the support chain that include product repair, technical support, supply chain services, revision management, and logistics services, that may be necessary to maintain your product in the field.

- Technical Support
- Product Warranties
- Expedited Spares
- Repair Services
- Factory Integration
- Revision Management
- Logistics Programs
- Root Cause Analysis

Optimization - Renewal Services

As your product moves into the mature stage of its life cycle, you may be faced with challenges that include long-term support for customers not ready to move to newer products, finding ways to increase the current product's performance and/or functionality, as well as migrating legacy applications and functionality to new platforms. With our Renewal Services, we have solutions for each of these challenges.

- Platform Technology Insertion
- Product Migration Consultation

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